

## Corona virus information (date 03 / 18 / 2020)

The WoVe regularly follows the latest developments and provides information on measures taken to protect employees, cleaning staff or craftsmen and to prevent the spreading among tenants. We regularly publish special information and regulations for WoVe here using this PDF and on other communication channels.

### General information and behaviour rules

- Please note the swiss federal rules of conduct: [www.foph-coronavirus.ch](http://www.foph-coronavirus.ch)
- For general and medical questions relating to the corona virus, please get your information directly from the BAG / FOPH (Bundesamt für Gesundheit / Federal Office of Public Health): [www.foph-coronavirus.ch](http://www.foph-coronavirus.ch) or contact the Infoline BAG for urgent questions, 24 hours a day: Tel. +41 58 463 00 00
- Please note the specific rules of conduct of the Canton of Basel-Stadt: [www.coronavirus.bs.ch/en.html](http://www.coronavirus.bs.ch/en.html). If you have any urgent questions, please contact the canton's info line: Tel. 0800 463 666 (Mon – Fri: 07:30 a.m. – 17 p.m., Sat + Sun: 10:00 a.m. – 4:00 p.m.).

### Operational changes and instructions from WoVe:

- The office hours will not take place until further notice. You can reach us by email: [info@wove.ch](mailto:info@wove.ch). For this reason, until the situation has normalized again, we accept all forms by email or post.
- A party ban applies to all WoVe properties.
- In order to minimize contacts for you and the WoVe employees, we will not postpone urgent visits to the properties. Depending on the situation, we may not have small repairs carried out immediately.
- During cleaning work by cleaning staff, access to the rooms they are working in is blocked.
- Please note the notices from WoVe in your property and follow the instructions of the staff.

### Current measures for tenants of WoVe, date 03 / 18 / 2020

- Please follow the general rules of conduct of the Swiss Confederation and the cantons BS / BL
- Special hygiene measures in the shared kitchens and wet rooms: We would like to call on you to observe the hygiene measures in the kitchen and in the wet rooms. You must clean the kitchen and the used eating and kitchen utensils well after each use. Using normal household cleaners is sufficient. The same applies after using the sanitary facilities. Also very important is the distance to other people. Try to keep this distance (2m), especially in the general areas (dining room / living room / living room). Please do not share any food.
- In case an infection is suspected – what should I do? If you suspect that you are infected, you should call your family doctor immediately for an initial assessment. If you don't have a family doctor, you can e.g. contact medix-toujours ([www.medix-toujours.ch/en](http://www.medix-toujours.ch/en)). If your illness is confirmed or suspected, you should then also contact us ([info@wove.ch](mailto:info@wove.ch)) and let us know so that we can plan the next steps and reassess the rules of conduct.

**We ask for your understanding and wish all our tenants: stay healthy.**