

Corona virus information, date 25/11/2020

The WoVe regularly follows the latest developments and provides information on measures taken to protect employees, cleaning staff or craftsmen and to prevent the spreading among tenants. We regularly publish special information and regulations for WoVe on this PDF and on other communication channels.

General information and behaviour rules

- Please check the Swiss federal rules of conduct: <https://foph-coronavirus.ch/>
- For general and medical questions relating to the corona virus, please get your information directly from the BAG/FOPH (Bundesamt für Gesundheit/Federal Office of Public Health): <https://foph-coronavirus.ch/> or contact the BAG Infoline for urgent questions, 24 hours a day: Tel. +41 58 463 00 00
- Please see the specific rules of conduct of the Canton of Basel-Stadt: <https://www.coronavirus.bs.ch/en.html> If you have any urgent questions, please contact the canton's info line: Tel. 0800 463 666 (Mon-Fri: 07:30 a.m. - 17 p.m., Sat + Sun: 10:00 a.m. - 4:00 p.m.).
- For residents in Muttentz, Canton Basel-Land, the following page is valid: <https://www.baselland.ch/politik-und-behorden/direktionen/volkswirtschafts-und-gesundheitsdirektion/amt-fur-gesundheit/medizinische-dienste/kantonsarztlicher-dienst/aktuelles>

Operational changes and instructions from WoVe:

- At the moment the opening times take place only by telephone. Also you can reach us by email: info@wove.ch. Until further notice we accept all signed forms by email or post.
- A party ban applies to all WoVe properties.
- In order to minimize contacts for you and the WoVe employees, we will postpone urgent visits to the properties. Depending on the situation, we may not have small repairs carried out immediately.
- During cleaning work by cleaning staff, access to the rooms they are working in is blocked.
- Please read the notices from WoVe in your property and follow the instructions of the staff.

Current measures for tenants of WoVe, date 25/11/2020

- Please follow the general rules of conduct of the Swiss Confederation and the cantons BS / BL
- Special hygiene measures in the shared kitchens and wet rooms to be followed:
Please observe the hygiene measures in the kitchen and in the wet rooms. You must clean the kitchen and the used eating and kitchen utensils well after each use. Using normal household cleaners is sufficient. The same applies after using the sanitary facilities. Also very important is the distance to other people. Try to keep the social distance (2m), especially in the general areas (dining room/common room/living room). Please do not share any food and don't leave personal belongings in the common areas.
- In case an infection is suspected - what should I do?
If you suspect that you are infected with Covid 19, you should call your family doctor immediately for an initial assessment. If you don't have a family doctor, you can e.g. contact medix-toujours (<https://www.medix-toujours.ch/en/>). If your illness is confirmed or suspected, please also contact us immediately (info@wove.ch) and let us know. So we can plan the next steps and reassess the rules of conduct.

Quarantine measures for tenants from risk countries, date 25/11/2020

If you come from a country or area with an increased risk of infection you are obliged to put yourself into quarantine. Please go directly to your apartment or accommodation immediately after entering Switzerland. You have to stay in your room constantly for 10 days after your entry (quarantine) and are only allowed to leave your room in exceptional cases. **Also you have to contact the responsible cantonal authority within two days.** You can find the electronic form under the following link:

Basel-Stadt: <https://www.coronavirus.bs.ch/en/suspected-infection/formular-reisemeldung.html?mgnlFormToken=QII9yWYCIBMOTGhTeMottOUjGAScjGrp>

Basel-Land: <https://forms.bl.ch/form/FMS->

[BL/VGD Amt fuer Gesundheit Rueckreise aus Risikolaendern/de](https://forms.bl.ch/form/FMS-BL/VGD_Amt_fuer_Gesundheit_Rueckreise_aus_Risikolaendern/de)

Information and instructions on quarantine rules by the FOPH (Federal Office of Public Health):
<https://www.bag.admin.ch/bag/en/home/krankheiten/ausbrueche-epidemien-pandemien/aktuelle-ausbrueche-epidemien/novel-cov/empfehlungen-fuer-reisende/quarantaene-einreisende.html>

Ask your roommates if they can help you with the shopping. If you can't find anyone, there are a few offers / networks in Basel, the list is not exhaustive:

<https://www.srk-basel.ch/coronavirus/ich-brauche-hilfe>

<https://www.hilf-jetzt.ch/>

www.amigos.ch

<https://www.facebook.com/groups/gaerngscheebasel/>

Please note that WoVe does not offer any delivery service.

Measures in case of suspected cases in the shared apartment

If a resident of the shared apartment shows symptoms of a coronavirus infection, increased precautionary measures should be taken:

- Discuss your individual measures by telephone with your family doctor or the cantonal medical emergency number: <http://www.mnzbasel.ch/de.html>.
 - Immediately inform all your roommates and us via E-mail: info@wove.ch and take the precautionary measures mentioned below.
 - All roommates should minimize contact with the sick person
 - All surfaces that the sick person has touched and used should be cleaned well after use.
 - The sick person should not enter the communal kitchen and dining room, and should use separate everyday objects (dishes, towels, etc.)
 - If possible, we will provide your own bathroom / toilet in the shared apartment
 - If this is not possible, the surfaces must be thoroughly cleaned with household cleaners and disinfectants after each use.
- Please understand the tenants who are in self-isolation or quarantine.
- Supports others in self-isolation / quarantine in compliance with distance and hygiene measures. For example: Put food in front of the room, do the shopping, offer moral support, etc.

We ask for your understanding and wish all our tenants: stay healthy.